IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
Christopher J. ALLEN et al.) Group Art Unit: 2161
Application No.: 10/619,917) Examiner: STACE, Brent S.
Filed: July 15, 2003) Confirmation No. 7149
For: SYNCHRONIZATION OF AGENT SKILL DATA) }

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir

RESPONSE TO NOTICE OF NON-COMPLIANT AMENDMENT

The Notice of Non-Compliant Amendment mailed on October 8, 2008 stated that the Amendments to the Specification section of the Amendment and Response to Office Action filed July 31, 2008 makes no reference to any page or line number(s) of the originally filed specification to which to make amendments.

In response, as specified in 37 C.F.R. § 1.121 and M.P.E.P. § 714, Applicants submit herewith a revised Amendments to the Specification section that includes the page numbers of the originally filed specification to be amended, which were omitted from the Amendment and Response to Office Action filed on July 31, 2008. The revised Amendments to the Specification section begins on page 3 of this paper.

This response is timely because it is filed within one month of the mail date of the Notice of Non-Compliant Amendment. Applicants also note that, according to the Notice

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of Non-Compliant Amendment mailed on October 8, 2008, "the correction required is only the corrected section of the non-compliant amendment in compliance with 37 C.F.R. § 1.121" (emphasis omitted).

Amendments to the Specification

Please amend Paragraph [0025] of the Specification, page 7, line 31 of the originally filed specification, and previously amended in the Amendment and Response to Office Action filed on January 2, 2007, as follows:

As one skilled in the art will understand, the various embodiments of the present invention can be implemented as a system of modular components and/or as a series of code segments of one or more computer programs stored on a computer-readable medium. The computer program code segments can be written in Java, C, C++, or any computer language now known or developed in the future. For a conceptual diagram of one embodiment of the invention as a system, refer to figures 6 and 7, which represent a system with modular components including a profile module 610, a skill receiver 615, an updating module 620, a synchronization module 625, a contact receiver 630, a routing processor 635, and a contact router 640, and a system with modular components including a profile module 710, a profile maintenance module 715, a source data module 720, an update module 725, an identification module 730, and an agent selector [[730]] 735.

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Please grant any extensions of time required to enter this response and charge any required fees to our deposit account 06-0916.

Respectfully submitted,

FINNEGAN, HENDERSON, FARABOW, GARRETT & DUNNER, L.L.P.

Dated: November 7, 2008

Elliot C. Cook Reg. No. 61,769

Attachment: Amendments to the Specification (1 pages)